



Supporting Communities Together



Stay connected with Big Brown House

ONLINE Supported Family Time

As a response to COVID-19 Big Brown House (BBH) is offering ONLINE Supported Family Time services.

During these challenging times it is important for children and their families to stay connected. By continuing positive family interactions our therapeutic support workers can help to develop these strong connections.

Our therapeutic support workers can host supported family time online using Zoom. This technology provides different functions which will assist in ensuring effective supervision is provided.

Where Zoom is not available, BBH therapeutic support workers will host supported family time using other platforms, including but not limited to, Skype, Facetime, video calls and phone calls (without video).

BBH therapeutic support workers can host approved supported family time with family members (using their own technology) at home. We also have the option of providing technology, within one of our properties in the Newcastle area, where there is no access in participants home(s).

Children of all ages will be able to actively participate in the family time. We recommend online family time interactions of between 30 and 60 minutes however, the duration is flexible and can be extended based on the family's needs, including the number of family members involved.

Our online supported family time service will include prompt and detailed reports prepared by therapeutic support worker(s) facilitating the interactions. BBH interactions have been recognised as a high standard by the Family Court.



Questions and enquiries can be directed to us by phone or email.

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